

Operations Committee Meeting

Meeting Details

Date: November 21, 2024

Time: 9:00 AM – 10:30 AM

Next Meeting: February 20, 2025

Location: Teleconference & In-Person
Winston-Salem Marriott
Hearn Ballroom CD – 2nd Floor
425 North Cherry, Winston-Salem, NC 27105

Topic	Presenter
Welcome / Introductions	Montell Irvin, P.E. Chair
Call to Order	
Roll Call	Montell Irvin, P.E. Chair
Approval of August 15, 2024, Meeting Minutes	
Opening Comments	J.J. Eden Executive Director
Chief Engineer Update	Patrick Norman, P.E. Chief Engineer
I-485 Express Lanes Update	Brian Davis, P.E. Division 10 Resident Engineer
Marketing & Communications Update	Kate Ford Deputy Director of Marketing & Creative
2025 Triangle Expressway & Monroe Expressway Toll Rates	Travis Feltes, P.E. Project Engineer
Roadside System Update	Travis Feltes, P.E. Project Engineer
Toll Technology Update	Manish Chourey Chief Technical Officer

Traffic Statistics

Manish Chourey
Chief Technical Officer

Customer Service Center Update

Angela Queenland
Manager of Customer Service

Adjourn

Montell Irvin, P.E.
Chair