



Operations Committee Meeting | Agenda

Meeting Details

Date: August 15, 2024

Time: 09:00 AM

Next Meeting: November 21, 2024

Location: NCDOT Board Room - EIC
1 S. Wilmington St.
Raleigh, NC 27601
Teleconference & In-Person

Topic	Presenter
Welcome/Introductions	Montell Irvin, P.E. Chair
Call to Order	
Roll Call	Montell Irvin, P.E. Chair
Approval of April 18, 2024 Meeting Minutes	
Opening Comments	Patrick Norman, P.E. Chief Engineer
Chief Engineer Update	Patrick Norman, P.E. Chief Engineer
Complete 540 Phase 1 Installation Update	Travis Feltes, P.E. Project Engineer
I-485 Express Lanes Update	Brian Davis, P.E. Division 10 Engineer

Marketing & Communications Update

Logen Hodges

Marketing & Communications Director

Kate Ford

Deputy Director of Marketing & Creative

Toll Technology Update

Manish Chourey

Chief Technical Officer

Customer Service Center Update

Angela Queenland

Manager of Customer Service

Adjourn

Montell Irvin, P.E.

Chair