



Board of Directors – Full Board Meeting Minutes

Meeting Details

Date: Thursday, May 16, 2024

Time: 9:30 AM

Location: Teleconference & In-Person
NC Department of Transportation Building
1 S. Wilmington Street, EIC
Raleigh, NC 27601

Attendance

Members Present	John Adcock, Secretary Hopkins, Robert Teer, Vice Chair James (Jim) Walker, Sam Hunt, Dr. Pamela Senegal, Mayor Charles (Chuck) Travis
Members Present via Webinar	Julie Eiselt
Members Absent	Montell (Monty) Irvin

Opening Comments

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins welcomed everyone to the meeting. Secretary Hopkins then recognized Mr. Dennis Jernigan’s 33 years of service and retirement. The Secretary presented the Road Gang award to Mr. Jernigan.

Actions Taken

Information only, no action required.

Call to Order, Declaration of Quorum, Ethics Statement Review

Secretary Hopkins, Chair

Discussion Summary

Chairman Secretary Hopkins called the meeting of the Turnpike Authority Board of Directors to order at 9:30am. on Thursday, May 16, 2024, and conducted a roll call.

Members Present: John Adcock, Secretary Hopkins, Robert Teer, Vice Chair James (Jim) Walker, Dr. Pamela Senegal, Mayor Charles (Chuck) Travis, Sam Hunt

Members present Via Webinar/Teleconference: Julie Eiselt

Members Absent: Montell (Monty) Irvin

Secretary Hopkins declared a quorum with members present.

Ms. Tiffanie Lee read the Ethics Statement advising all members of the Board that may have any conflict of interest, or appearance of conflict, to refrain from participation in that item and to file the proper paperwork with the Logann Perry, Secretary to the Board.

Actions Taken

Information only, no action required.

Approval of February 15, 2024 Meeting Minutes

Approval of March 26, 2024 Special Meeting Minutes

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins stated that the February 15, 2024 meeting minutes were distributed prior to the meeting, and if there were no questions, he would accept a motion to approve. Mr. Robert Teer moved, and the second was made by Mayor Chuck Travis. The minutes were approved unanimously.

Actions Taken

The minutes were approved unanimously.

Discussion Summary

Secretary Hopkins stated that the March 26, 2024 special meeting minutes were distributed prior to the meeting, and if there were no questions, he would accept a motion to approve. Dr. Pamela Senegal moved, and the second was made by Mr. Sam Hunt. The minutes were approved unanimously.

Actions Taken

The minutes were approved unanimously.

Executive Director Comments

JJ Eden, Executive Director

Discussion Summary

Mr. JJ Eden welcomed everyone to the meeting. Mr. Eden then gave staff updates with changes in Engineering; Mr. Lindsey Riddick in Facilities; Ms. Shawnta Spencer, new Winston-Salem Call Center manager; Ms. Kim Medlin, as Deputy CFO; Ms. Glenda Moore, HR manager. Mr. Eden turned it over to Mr. Travis Feltes to discuss the 2024 Internship Program.

Actions Taken

Information only, no action required.

Finance Committee Report

Robert Teer, Finance Committee Chair

Discussion Summary

Mr. Robert Teer updated the Board with a report on the Finance Committee meetings that have been held since the last Board of Directors meeting.

Actions Taken

Information only, no action required.

Operations Committee Report

Mayor Charles Travis, Operations Committee

Discussion Summary

Mayor Charles Travis is filling in for Mr. Montell Irvin and updated the Board with a report on the Operations Committee meetings that have been held since the last Board of Directors meeting.

Actions Taken

Information only, no action required.

Finance & Budget Update

David Roy, Director of Innovative Finance

Discussion Summary

Mr. David Roy provided the Board of Directors with a Finance and Budget update. Mr. Roy shared revenue statistics for Triangle Expressway and Monroe Expressway. Mr. Roy then presented operating expenses for both Triangle and Monroe Expressways. He then shared new slides discussing Cash Flow.

Actions Taken

Information only, no action required.

Proposed Toll Rate Schedules

David Roy, Director of Innovative Finance

Logen Hodges, Director of Marketing & Communications

Discussion Summary

Mr. David Roy and Mr. Logen Hodges presented Proposed Toll Rate Schedules.

Actions Taken

Information only, no action required.

Action Item:

RESOLUTION ON TRIANGLE EXPRESSWAY SYSTEM TOLL RATES INCLUDING ADJUSTMENTS TO BILL BY MAIL RATES

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins announced that he would entertain a motion RESOLUTION ON TRIANGLE EXPRESSWAY SYSTEM TOLL RATES INCLUDING ADJUSTMENTS TO BILL BY MAIL RATES.

Mr. Sam Hunt motioned. Dr. Pamela Senegal took the second. Secretary Hopkins then took a roll call vote. All Committee Members voted aye. The motion passed.

Actions Taken

Resolution Approved.

Action Item:

RESOLUTION ON ADJUSTED BILL BY MAIL TOLL RATES FOR THE MONROE EXPRESSWAY

Robert Teer, Chair

Discussion Summary

Chairman Robert Teer announced that he would entertain a motion RESOLUTION ON ADJUSTED BILL BY MAIL TOLL RATES FOR THE MONROE EXPRESSWAY

Mr. John Adcock motioned. Mayor Charles Travis made the second motion. Secretary Hopkins then took a roll call vote. All Committee Members voted aye. The motion passed.

Actions Taken

Resolution Approved.

Chief Engineer's Update

Patrick Norman, P.E., Chief Engineer

Discussion Summary

Mr. Patrick Norman provided the Chief Engineering Update which included an update on I-77 South, Mid-Currituck Bridge, Complete 540 Phases 1 & 2.

Actions Taken

Information only, no action required.

I-485 Construction Update

Brian Davis, P.E. Resident Engineer, Division 10

Discussion Summary

Mr. Brian Davis presented information regarding the timeline and progress for I-485 Express Lanes Construction.

Actions Taken

Information only, no action required.

Toll Technology Update

Manish Chourey, Chief Technology Officer

Discussion Summary

Mr. Manish Chourey provided updates for the Toll Technology, including Toll System Installation Status, I-485 Project Status, Transponder Management and Fulfillment, Traffic Statistics, and Transponder Distribution.

Actions Taken

Information only, no action required.

Customer Service Update

Angela Queenland, Manager of Customer Service

Discussion Summary

Ms. Angela Queenland introduced a new team member, Shawnta Spencer. Ms. Queenland reported on Quick Pass locations and staff distribution, Call Center Statistics, Walk-In Statistics, and data for Average Speed to Answer and Handle Calls.

Actions Taken

Information only, no action required.

Closing Comments, Adjournment

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins thanked everyone for attending the meeting and asked for closing comments.

Actions Taken

Secretary Hopkins stated that he would accept a motion for the meeting to be adjourned. Mr. John Adcock made the motion to adjourn, and it was seconded by Vice Chair Jim Walker. May 16, 2024, NC Turnpike Board of Directors meeting was adjourned at 11:08 a.m.