



# Board of Directors Agenda

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## Meeting Details

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**Date:** November 17, 2022

**Time:** 9:30 AM

**Next Meeting:** February 16, 2023

**Location:** Teleconference & In-Person  
NC Department of Transportation Building  
1 S. Wilmington Street, Rm. 150  
Raleigh, NC 27601

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Topic	Presenter
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Welcome / Introductions	Secretary Boyette Chair
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Approval of August 18, 2022 Meeting Minutes	Secretary Boyette Chair
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**Executive Director Opening  
Comments**

**J.J. Eden**  
Executive Director

**Finance Committee Report**

**Robert Teer**  
Finance Committee Chair

**Operations Committee Report**

**Montell Irvin, P.E.**  
Operations Committee Chair

**Action Item: Consideration of  
proposed resolution, titled  
RESOLUTION OF THE BOARD OF  
DIRECTORS OF THE NORTH  
CAROLINA TURNPIKE AUTHORITY  
TO AMEND BY-LAWS**

**Marketing & Communications  
Update**

**Logen Hodges**  
Marketing & Communications Director

**Finance & Budget Update**

**Mark Newsome**  
Deputy Chief Financial Officer

**NCTA Debt Policy Update**

**Jacob Vlanich**  
Financial Analyst

**Chief Engineer Update**

**Dennis Jernigan, P.E.**  
Interim Chief Engineer

**Roadway Operations Update**

**Alan Shapiro, P.E.**  
Director of Highway Operations

**I-485 Toll System Update**

**Jerry Eakes**  
IT Systems Manager

**Statewide Roadside Toll Collection  
System (SRTCS)**

**Manish Chourey**  
Chief Technology Officer

**Toll Technology & Operations  
Update**

**Manish Chourey**  
Chief Technology Officer

**Customer Service Center Update**

**Angela Queenland**  
Manager of Customer Service

**BackOffice System Readiness**

**Tracy Marks, P.E.**  
President, TransCore

**Customer Service Readiness**

**John Hertweck**  
Manager, GC Services

**BOS2 Communications Update**

**Logen Hodges**  
Marketing & Communications Director

**Digital Payment Gateway RFI  
Update**

**Chris Garlick**  
Director of Innovation & Strategy

**Committee & Full Board 2023  
Meeting Dates**

**Secretary Boyette**  
Chair

**Adjourn**

**Secretary Boyette**  
Chair