

DATE: August 13, 2024

TIME: 10:00 am

LOCATION: Microsoft Teams

MEETING AGENDA

MEETING TITLE: LPA Advisory Committee Meeting

OBJECTIVE: Quarterly Meeting

FACILITATOR: Robin Cunningham

SCRIBE: Tammy Rundle

ATTENDEES REQUESTED:

DMV Appointed Members Other Invitees Wayne Goodwin, Commissioner, NCDMV Portia Manley, Chief Deputy Commissioner, NCDMV Robin Cunningham, Program Supervisor II, Vehicle Services Paula Windley, Deputy Commissioner, NCDMV 000000000 Loretta Hall, Program Supervisor II, Vehicle Services Charlotte Boyd-Malette, Deputy Commissioner, NCDMV Wanda Johnson, Program Supervisor II, Vehicle Services Timothy Hayworth, Deputy Commissioner, NCDMV Jeanette Council, Program Supervisor I, IRP Jennifer Keel, Director, Vehicle Services Major Loyd Crissman, License & Theft Rena Henry, Deputy CIO, NCDMV Charles "Cam" Coburn, Asst Director, Training & Development Marvin Shelton, Director, Business Services Srinivasarao Kandimalla, App. Development Mgr., STARS William A. Marsh III. Sr. Deputy General Counsel, NCDOT Michael Thomas, App. Development Mgr., IRP and LITES Christopher Brooks, Special Deputy Attorney General John Congleton, Assistant Attorney General James Brittingham, Audit Manager Renee Silver, Program Supervisor I, QA/PRG/Scan Jonathan Evans, Assistant Attorney General Telisha Hunter, Program Supervisor II, Vehicle Services Judy Schmidinger, Program Analyst II, Vehicle Services Michael Newsome, Director, Driver Services Al Roethlisberger, Chief Information Security Officer, NCDIT **LPA Appointed Members** Scott Stuelke, Manager, Network Services, NCDIT Kyle Donohue, Cherokee #39 & Franklin #125 Jamey Wilkinson, Client Services Manager, NCDIT Pamela Merritt. Whiteville #186 Luke Harris, Operations Manager, Financial Mgmt. Div. Todd Morgan, DMV Financial Operations, NCDOT Elaine Neal, Greensboro # 134 & Carrboro #87 Marla Pearson, Carv #107 John Brockwell, Communications Lindy Wease, Shelby #48 Marty Homan, Communications Leigh Jackson, DOT Legislative Liaison Linda Jordon, Oxford #132 Anita Rush, DMV Financial Operations/NCDOT Carl Pickney, Applications System Manager II Audrea Dale, Applications System Manager I Tammy Rundle, Program Analyst I Yulia Gorelik, Applications System Manager I Lori Stephenson, Business Relations Manager Layali Kasem, NCDMV Intern

	AGENDA ITEMS					
A	AGENDA ITEM DESCRIPTION	PRESENTER	DURATION			
1.	. Roll Call; Establish a Quorum; Agenda; Ground Rules	Robin Cunningham	5 Minutes			
2.	. Review and approval of minutes	Robin Cunningham	5 Minutes			
3.	Commissioner's Greeting	Comm. Goodwin	10 Minutes			
4.	Follow-up on Action Items a. Review transaction reversals as it relates to address changes b. Review no fee transaction compensation c. Discuss assumed business names d. Develop signage for new credit card fees e. Update the LPA sign list	Telisha Hunter Robin Cunningham Robin Cunningham Robin Cunningham Robin Cunningham	20 Minutes			
5.	NEW BUSINESS - DMV a. LPA Circuit Replacements/Upgrades b. LPA Status Updates c. New Error Reports d. Compensation Research Project e. LPA Signs f. HB199 information	TBD Robin Cunningham Robin Cunningham Judy Schmidinger Robin Cunningham Judy Schmidinger	25 Minutes			
6.	NEW BUSINESS – <u>LPA</u> a. Credit card issues and vendor response b. Instant title fee changes	Marla Pearson	30 minutes			
7.	Adjourn	Motion to Adjourn	5 minutes			

ACTION ITEMS				
ITEM	ASSIGNED TO	DATE		
1.				
2.				

3.	
4.	

Notes Notes